

Privacy Policy

On this website and the related, accessible and operated service pages by us, our visitor data is protected by EU GDPR (General Data Protection Regulation). Therefore, in the cases not specifies here the EU GDPR (General Data Protection Regulation, 2016/679, 27.04.2016) is governed.

Please read carefully the statements below and continue to use our website only if you agree with the rules have been described.

What do these rules apply to?

These rules apply to www.pharmaflight.hu website operated by PHARMAFLIGHT PLC. They do not apply to any other one-click web pages operated by others according to their own terms.

If for any reason these regulations may be relevant to you later, please review again, because we reserve the right to modify these regulations according to requirements in the future.

Data management

Data manager is PHARMAFLIGHT PLC. (4030 Debrecen, Szatke Ferenc u. 1.
Phone: +36 52 870 270, E-mail: info@pharmaflight.hu)

General information about data management and collected data

What is personal data?

Personal data is any data that may be related to the affected person, in this case you (Example: Name, Address, Phone number).

What information do we manage and why?

When you visit our website, data such as your IP address (your host's web address), time, visited pages and other technical data will be logged. This is done anonymously, so it cannot be associated to your person either now or in the future. We do not analyse this data, it serves only statistic purposes. After statistic analysis – which we use only to see how many site visitors we have, and how can we ensure that our page runs properly and smoothly – data will be deleted.

If you would like to know more about this, you can ask for more information in writing at any of the contact details listed at the end of our Policy and we will definitely contact you.

Using some of our services (booking appointment, inquiry, price quote, job application...etc.) you can provide your own details by yourself.

For proposal we need the following minimum details:

- Last name (Surname), First name
- E-mail address to contact you
- Phone number for quicker way to get through you if there is any question or problem with the service

For aeromedical examination appointment we need the following details:

- Last name (Surname), First name
- E-mail address to contact you
- Phone number for quicker way to get through you if there is any question or problem with the service
- Place and date of birth
- Expiry date of Aeromedical Certificate
- Selected Medical category

For aeromedical examination appointment you can give us the following details:

- Total flight hours
- Flight type
- Disease(s)
- Limitation(s)
- Medication (product, frequency, dosage)
- Wizz Air ID card number

The above data is stored for 5 years.

For tax purposes we must keep billing information for each order for 10 years according to the law.

Can my personal data be transferred to another organisation or person?

Your personal data is managed exclusively by us as described above and in any case we do not forward it to third party whether it is an enterprise, organisation or other institution. Except your personal data provided to Aeromedical Examinations, which are also stored by EMPIC FCLM Service (operated by central service) managing aeromedical certificates for aviation crew members. Additionally Name, Date of Birth and Aeromedical Examination Category are also forwarded into encrypted format via e-mail to Aviation Authority.

For how long do we manage date and where do we keep it?

Data will be processed until the deadlines specified above or until withdrawal of permission. Statistic and site visit data will be deleted during the following month.

Collected technical data is stored on own servers of PHARMAFLIGHT PLC in highly secured and well-protected IT environment.

Which technology do we use?

“Cookies”

“Cookies” are small piece of data that are downloaded to your computer or mobile device when visiting a website. They are good to recognize if you visit our website next time without identifying your person, more specifically, recognising if your web browser (you are using now) is visiting our site again. So you can, for example continue your interrupted website visit or process on our pages. This is also used for site visiting statistics and improving our site performance. It is important that we do not know your identity based on this. If you do not wish to use “Cookies” you can disable them in your browser – for more details click Help in your Browser.

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA (“Google”). Google Analytics uses “Cookies” and the information generated will be transmitted and stored by Google, but your IP address will be deleted from the transferred data in the systems operating in EU. Google processes the data for PHARMAFLIGHT Plc. and makes it available to us.

For more information please click here:

<https://support.google.com/analytics/answer/6004245?hl=en> (Google Analytics Data Privacy Rules)

Your rights to information, correction, data deletion and objection

You can ask for more information about your personal data managed by us, free of charge. Related to this you can request personal data to be corrected, withheld or erased.

At any time, you can let us know if you do not wish to contribute your personal data in the future. In this case all managed data will be deleted immediately, unless there is a legal obligation to keep that data (e.g. billing information). To object to processing your data you can write us at any of the contact details listed at the end of our Regulation.

If you have any comments about data management or even this policy, please write us at any of the contact details listed at the end of our Regulation or contact directly to the Data Protection Officer, whose contact details are also available at the end of our Policy.

Complaint Management

To complaint about data management or any of its elements you can contact to us by addressed complaint to Data Protection Officer, and we will response as soon as possible. Our Data Protection Office's contact details are available at the end of our Policy.

If you would like to report your issues elsewhere, you can contact to the national data protection authority within the EU or the Hungarian National Authority for Data Protection and Freedom Information (Mail: 1530, Budapest, Pf.5. Address: 1125, Budapest, Szilágyi Erzsébet fasor 22/c. Telephone: +36 (1) 391-1400 Fax: +36 (1) 391-1410 E-mail: ugyfelszolgalat@naih.hu)

Our contact details

PHARMAFLIGHT Zrt.

Address: 4030 Debrecen, Szatke Ferenc u. 1.

Telephone: +36 52 870 270

E-mail: info@pharmaflight.hu

Specifically for Data Management inquires:

dpo@pharmaflight.hu